



## Employee Requisition Form

### Position to Be Filled: TG Floor Supervisor

**Purpose:** : Responsible for supervising assigned tables and associates working on the casino floor in the Table Games Department.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Assist Shift Manager in conducting supervision of games to ensure that they are properly staffed with competent associates.
- Protect all gaming activities within an assigned area of responsibility and ensure that the code of honesty is observed through supervision.
- Observe and correct errors in policy and procedures to preserve the integrity of the game.
- Maintain awareness of promotions and special events and communicate this information to associates and guests.
- Responsible for the supervision of the House collections and jackpot fees as posted.
- Inform Managers of all significant, suspicious, or unusual activity.
- Act as a Dealer as directed by the Table Games Management.
- Act as Shift Manager as directed by the Table Games Management.
- Act as an Instructor as directed by the Table Games Management.
- Provide exceptional customer service by interfacing with players and dealers.
- Aid the Manger in rendering decisions judiciously in any customer dispute or related problems.
- Verify, operate, and maintain a chip bank with accuracy.
- Properly trains team members.
- Monitors associate's performance during their shift. Providing coaching and counseling when necessary.
- Complete and issue performance reviews.
- Ensure compliance with all Human Resources policies and procedures, promoting an environment that treats all people with respect, and prohibits discrimination and harassment of any kind.
- Ensure compliance with all safety, health, and environmental policies, procedures, and regulations within the department.
- High School Diploma or GED preferred
- Minimum 2 years previous dealing and/or D/R or supervisor experience
- Ability to adequately deal pit.
- Any other duties as assigned.

**Reports To:** TG Assistant Shift Manager  
**Approximate Hours:** Full time

