



Employee Requisition Form

Position to Be Filled: TG Floor Supervisor

Purpose: Responsible for supervising assigned tables and associates working on the casino floor in the Table Games Department.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Assist Shift Manager in conducting supervision of games to ensure that they are properly staffed with competent associates.
• Protect all gaming activities within an assigned area of responsibility and ensure that the code of honesty is observed through supervision.
• Observe and correct errors in policy and procedures to preserve the integrity of the game.
• Maintain awareness of promotions and special events and communicate this information to associates and guests.
• Responsible for the supervision of the House collections and jackpot fees as posted.
• Inform Managers of all significant, suspicious, or unusual activity.
• Act as a Dealer as directed by the Table Games Management.
• Act as Shift Manager as directed by the Table Games Management.
• Act as an Instructor as directed by the Table Games Management.
• Provide exceptional customer service by interfacing with players and dealers.
• Aid the Manger in rendering decisions judiciously in any customer dispute or related problems.
• Responsible for the control of playing cards in the Pit Stand and card inventory in the Pit during the assigned shift.
• Verify, operate, and maintain a chip bank with accuracy.
• Properly trains team members.
• Monitors associate's performance during their shift. Providing coaching and counseling when necessary.
• Complete and issue performance reviews.
• Any other duties as assigned.
• Minimum 2 years previous dealing and/or D/R or supervisor experience
• Ability to adequately deal pit.

Reports To: TG Assistant Shift Manager
Starting Rate of Pay: D.O.E
Approximate Hours: Full time
Filling Deadline: Open Until Filled

