

Employee Requisition Form

Position to Be Filled: Table Games Floor Supervisor

Purpose: Provide exemplary customer service to the Guests of the Tachi Palace Casino Resort by ensuring adherence to adopted policies and procedures and supervise assigned tables and personnel working on the casino floor.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Supervise and coordinate the activities of assigned personnel working on the casino floor.
- Ensure excellent customers service y dealing an assortment of cards as required by the type of game and in accordance to industry standards including maintaining an orderly table and an appropriate playing speed in courteous manner.
- Assist Shift Manager in conducting supervision of games to ensure that they are properly staffed with competent employees.
- Protect all gaming activities within an assigned area of responsibility and ensure that the code of honesty is observed through supervision.
- Observe and correct errors in policy and procedures in order to preserve the integrity of the game.
- Maintain awareness of promotions and special events and communicate this information to employees and customers.
- Responsible for the supervision of the House collections and jackpot fees as posted.
- Inform Managers of all significant, suspicious, or unusual activity.
- High School Diploma or GED preferred
- Minimum 2 years previous dealing and/or D/R or supervisor experience
- Ability to adequately deal pit card games.

Reports To: Shift Manager

Starting Rate of Pay: D.O.E

Approximate Hours: 40

Date Needed: ASAP

Filling Deadline: Open Until Filled

Recruitment Representative

Date Posted