

# Employee Requisition Form

**Position to Be Filled:** T.G. Dual Rate Supervisor

**Purpose:** Provide exemplary customer service to the Tachi Palace Casino Resort by splitting work duties between Dealing Cards and Supervising depending on the need of the casino.

## **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Ensure excellent customer service by dealing an assortment of cards as required by the type of game and in accordance to industry standards including maintaining an orderly table and an appropriate playing speed in a courteous manner.
- Handles player transactions and advises Floor Supervisor of any irregularities, disputes, arguments and relevant facts regarding specific players and their actions.
- Maintains a professional, friendly and courteous demeanor while supporting a pleasant entertainment experience for all guests.
- Responsible for the supervision of the House collections and jackpots fees as posted.
- Responsible for supervising the operation of specific amounts of Table Games.
- Ensure that all games operate at an appropriate pace while managing proper game speed and limits.
- Responsible for management of table games accounting, including fill, credits, markers, credit, table inventory, openers, closers, reconciliation, etc.
- Comply with all departmental policies, procedures, and directives.
- High School Diploma or GED
- Minimum 1 year as a Table Games Dealer
- Any other duties as assigned.

**Reports To:** Telecom Manager

**Starting Rate of Pay:** D.O.E

**Approximate Hours:** 40

**Date Needed:** ASAP

**Filling Deadline:** Open Until Filled